

1. What is MyFootballClub?

MyFootballClub (MFC) is Football Federation Australia's (FFA) national on-line sports administration system which is primarily utilised for player registrations including player self-registration.

2. How can I access MFC?

MFC can be accessed via www.myfootballclub.com.au. It is best viewed in Internet Explorer, Mozilla Firefox or Safari. Please enable pop-ups in your web browser as well.

3. What is player self-registration via MFC?

Player self-registration is a paperless registration process. A player will be able to log-in to their personal on-line account with MFC, update their personal details (or for new Players create a new account) and apply to register with a Club once selected in a team. A Club will then be able to "accept" or "decline" the player registration.

Football West strongly encourages the use of the player self-registration option as this is a completely paperless registration process that allows players to register at their convenience.

4. Can a player pay on-line with a credit card via MFC during the player self-registration process?

MFC offers Clubs the option to activate on-line payments for players self-registering to pay via credit card. MasterCard and Visa are the only credit cards accepted.

5. What is "Registration by Club registrar" via MFC?

This is a two-step process involving the completion of a version of the NRR 03 – Amateur Player Registration form as a proof of registration and the Club then processing the registration and payment of the player registration via the on-line MFC system.

6. Do I need to supply a photo when registering?

Photos are required for proof of registration for all players except those playing Small-Sided Football. You can load a photo to your profile when self-registering or supply a photo to the club as per their instructions.

7. What is the age requirement to register?

A player must be five or turning five in 2012 to be able to register.

8. How do I change Clubs during the season?

For a detailed explanation please visit the Football West website -> Player Registrations page. Please remember that a player may be registered for a maximum of three Clubs during the period 1 January until 31 December. During this period, the player is only eligible to play in Matches for two Clubs.

9. How do I cancel my registration during the season?

For a detailed explanation please visit the Football West website -> Player Registrations page. Please contact your club in regards to its refund policy and if you are eligible for a refund of any or all of your registration fees.

10. When will MFC be operational? When can players start registering for 2012?

The system is scheduled to go "live" and be available for Clubs and Players to use from January, 2012.

11. Where do I go for help?

Call Football West on 9422 6913 or e-mail; daniel.gibbons@footballwest.com.au

Call FFA Call Centre on (02) 8020 4199 or e-mail; myfootballclub@footballeustralia.com.au

FFA Call Centre Hours of Operation: Monday – Friday 12 noon - 9 pm AEST